Technology

Older Adults Keep Pace on Tech Usage



AARP conducted a Survey of adults 50 and older on the use of technology

Here are the results:

Where do you fit in!



Older Americans are increasingly drawn to new Technology

In the Past year 51% of older Americans purchase some new Tech product.

- 1. Smartphone (23%)
- 2. Computer or Laptop (12%)
- 3. Smart Television (11%)
- 4. Tablet (10%)
- 5. Smart Home technology or device (12%)
- 6. Wearable Device (7%)

- People ages 50 and older use Smartphones, wearable technology, smart home technology <u>at</u> <u>the same rate as younger</u> <u>adults.</u>
- Device preferences differ amount age groups

Those under 50 are losing interest in Tablets

Those 50 and older continue to purchase them with more than half owning one

Older adults' express enthusiasm toward new Devices but don't use to the fullest potential. (does anyone)

- About half (49%) own a smart TV.
- (42%) use its streaming or online features.

From the study: the generation gap in smartphone adoption is narrowing.

Smartphone adoption jumped from 70% to 77%

- In 2014 8 out of 10 owned a smart phone.
- Only half of adults over 50 owned one.

Today smartphone adoption: Amount ages 50 – 59 (86%) For those 60 – 69 (81%) Meanwhile 62% of those 70 and older use smartphones

Emerging Home Security and Smart Tech Market

- The 50 and older group
 - fueling the demand for smart home technology
 - Home monitoring security systems
 - Home assistants, and smart appliances
- Many adults ages 50 and older are interested in home security BUT only 10% are using these safety devices.

Older individuals are particularly interested in seeing who is at the front door. (59%) Auto shutoff devices (42%) Control a thermostat (38%) Detect a fall or get emergency help (39%) Monitor doors and windows (48%) Only about 1 in 10 are confident that interactions with smart home tech will be kept private!

Leveraging Health and Wellness Benefits

- 50 and older welcome voice-activated home assistants.
- Ownership of smart speakers more than doubled the past 2 years
 - Only 4% over 50 used a device in 2017.
 - 17% Today.
- Most report devices are helpful
 - 67% report home assistants misunderstand them.

- Three in four want to stay in their homes and age in place.
 - Home technology allows this to happen
- 40% indicate using tech to assist in reminders to take medicine and tell providers they took it.
- 21% are open to videoconferencing with health care providers
- Data privacy is a big concern"
 - 66% are comfortable sharing personal health info from wearables
 - 30% would not share at all

Building Social Connections Online

- Three quarters of those 50 and older use social media on a regular basis.
 - Facebook, You Tube, Instagram, and LinkedIn.
- Using Smartphones (55%)
- Computers (47%)
- Tablets (41%)

They are drawn to Social Media

• Stay connected with friends and family

Conclusion

Where do you fit in with Technology?

Thoughts!

Questions?